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New Survey: In a Hot Jobs Market, The Unemployed in Canada Find It Harder to Get Work

Length of Unemployment Continues to Rise; 4 in 10 have "Given Up"

6 in 10 have not had an Interview in Last Month

TORONTO, May 23, 2018 — Despite increasing job vacancies and record low unemployment, Canada's jobless find it harder to find work. The length of unemployment in Canada continues to rise and the number that have "completely giving up" is back up.

These are the findings of the fifth annual survey of the unemployed in Canada, commissioned by Express Employment Professionals.

Despite today's decades' low 5.8 per cent unemployment rate (Statistics Canada, Labour Force Survey, May 11, 2018) the unemployed express greater levels of resignation compared to last year's survey. The average duration of unemployment continues to rise, now at 19 months, the highest level recorded by the survey in five years.

The national survey of 1,510 jobless Canadians age 18 and older was conducted online by The Harris Poll between March 28 and April 10, 2018, on behalf of Express and offers the only detailed, in-depth look at the background and attitudes of the unemployed in Canada.

"Our survey of the unemployed shows there is a growing jobs disconnect in Canada. The number of 'Help Wanted' ads continues to rise, yet the jobless are giving up and staying unemployed longer," said Express CEO Bill Stoller. "Rather than decreasing, barriers to re-enter the labour force appear to be increasing."

There are currently 1,555,000 unemployed in Canada. The latest Statistics Canada numbers show year-over-year job vacancies up in nine of Canada's 13 provinces and territories in the fourth quarter of 2017.

There are just under 500,000 job vacancies nationwide. The labour force participation rate in Canada remains stubbornly low at 65.4 per cent.

Length of Unemployment Increases

The population of the long term unemployed is increasing as fewer Canadians have indicated that they have been unemployed for three months or less (25 per cent in 2018 vs. 28 per cent in 2017), while more Canadians have said they have been unemployed 24 months or more (29 per cent in 2018 vs. 26 per cent in 2017). These negative trends have led to lengthier periods of unemployment as the average length is more than 6 months longer than it was in 2014.

The unemployed reported that they are putting less effort into looking for work, or an average of 12.3 hours looking for work last week (at the time of interviewing). That is down from 13.4 hours in 2017 and 14.9 hours in 2016.

A large majority had no interviews in the previous month:

- 58 per cent had been on zero interviews
- 25 per cent had been on one or two interviews
- 17 per cent had been on three or more

More Unemployed Canadians are Giving Up...

Thirty-eight (38) per cent of the unemployed agree with the statement, "I've completely given up on looking for a job," compared to 32 per cent in 2017, 36 per cent in 2016, 38 per cent in 2015, and 39 per cent in 2014.

Unemployed List the Barriers to Employment

In the survey, unemployed Canadians listed reasons why they left their last job and what they see as the barriers to employment. Some of these include a perception of ageism against older workers, work place and other injuries, health and medical issues, seasonal work and stigma against those with little experience. Some also cite child care and elder care challenges as barriers to their employment.

Pessimism on Performance of Prime Minister Trudeau and Premiers

Over halfway through Prime Minister Justin Trudeau's mandate, a picture is emerging as to how the unemployed feel the government is moving. Six-in-10 (58%) of unemployed Canadians feel the government is moving in the wrong direction. Reinforcing this pessimistic assessment, only two-in-10 feel the Trudeau government has had a positive impact on creating jobs (22%). This is down significantly from opinions gathered in 2017 (34%). Half now say that the Trudeau government has had no impact on creating jobs (47%).

¹ Statistics Canada, Job Vacancies, Fourth Quarter 2017 Released 2018-04-12 http://www.statcan.gc.ca/daily-quotidien/180412/dq180412a-eng.htm

Notably, unemployed Canadians hold similar feelings over their provincial governments as only two-in-10 feel they have had a positive impact on creating jobs (20 per cent vs. 21 per cent in 2017 and 24 per cent in 2016). Similar to views about the Trudeau government, half of the unemployed believe that the provincial government has had no impact at all on creating jobs (50%).

Who are the Unemployed in Canada?

According to the survey, 56 per cent of the unemployed are men; 44 per cent are women.

The largest age group is the 18 – 29 age group:

- 32 per cent are ages 18 29
- 21 per cent are ages 30 39
- 17 per cent are ages 40 49
- 21 per cent are ages 50 59
- 10 per cent are 60 or older

The majority lacks a college degree:

- 15 per cent did not complete high school
- 26 per cent graduated from high school
- 10 per cent received a trade certificate or diploma
- 17 per cent received a certificate or Diploma from Community College or CEGEP
- 7 per cent completed some University but no degree
- 3 per cent University Certificate or Diploma below Bachelor level
- 14 per cent Bachelor degree
- 7 per cent graduate or professional

Those with a college degree reported receiving their diplomas in the following areas:

- 35 per cent in science
- 20 per cent in liberal arts
- 16 per cent in business
- 7 per cent in education
- 4 per cent in fine arts
- 18 per cent in another area

About the Survey

This study was conducted online by The Harris Poll on behalf of Express Employment Professionals and included 1,510 Canadian adults aged 18 or older who are unemployed but capable of working (whether or not they receive unemployment compensation benefits). Excluded are those who are currently retired, choose to stay at home, or are unable to work due to long-term disability. The survey was conducted between March 28 and April 10, 2018.

Results were weighted as needed by gender for age, education, race/ethnicity, region and household income. Propensity score weighting was also used to adjust for respondents' penchant to be online. Totals may not equal the sum of their individual components due to rounding. No estimates of theoretical sampling error can be calculated; a full methodology is available.

Download an infographic for the release.

Survey Methodology

- Memo from Harris Poll
- Study by Harris Poll

If you would like to arrange for an interview to discuss this topic, please contact Kellie Major at (613) 222-7488 or email kellie@mapleleafstrategies.com.

About Bill Stoller

William H. "Bill" Stoller is chairman and chief executive officer of Express Employment Professionals. Headquartered in Oklahoma City, the international staffing company has more than 800 franchises in the U.S., Canada and South Africa. Since its inception, Express has put more than 6 million people to work worldwide.

About Express Employment Professionals

Express Employment Professionals puts people to work. It generated \$3.4 billion in sales and employed a record 540,000 people in 2017. Its long-term goal is to put a million people to work annually. For more information, visit ExpressPros.com/CA.

About The Harris Poll

The Harris Poll is one of the longest running surveys in the U.S. tracking public opinion, motivations and social sentiment since 1963 that is now part of Harris Insights & Analytics, a global consulting and market research firm that delivers social intelligence for transformational times. We work with clients in three primary areas; building twenty-first-century corporate reputation, crafting brand strategy and performance tracking, and earning organic media through public relations research. Our mission is to provide insights and advisory to help leaders make the best decisions possible. Learn more at www.theharrispoll.com and follow The Harris Poll on Twitter (@HarrisPoll).