



For Immediate Release

Express Employment Professionals Recognized with ClearlyRated's 2021 Service Excellence Awards

OKLAHOMA CITY, Feb. 2, 2021 – Express Employment Professionals' commitment to providing exemplary service to employees and clients has been recognized by ClearlyRated with the Best of Staffing® Client and Talent Awards.

Express also received Best of Staffing Talent Diamond Award for providing superior service to candidates for at least five consecutive years.

In partnership with presenting sponsor CareerBuilder and gold sponsors Indeed and Talent.com, [ClearlyRated's Best of Staffing® Award](#) winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients and candidates.

On average, clients of winning agencies are two times more likely to be completely satisfied and candidates who have been placed by winning agencies are twice as likely to be completely satisfied with the services provided compared to those working with non-winning agencies.

“Owning an Express franchise is more than just a day job...it’s a calling to servanthood,” Express CEO Bill Stoller said. “The Express family is on a mission to provide hope through employment and that includes holding ourselves to the highest industry standards. Hats off to all our franchisees and their staff for their hard work this past year and the recognition that is well deserved.”

Express received satisfaction scores of 9 or 10 out of 10 from 67.9% of their clients, significantly higher than the industry’s average of 38%. More than 68% of placed job candidates also gave Express a satisfaction score of 9 or 10 out of 10 compared to the industry average of 40%.

“After one of the most turbulent years in modern history, winners of the 2021 Best of Staffing award have proven their commitment to go above and beyond in support of their clients and placed talent,” said ClearlyRated's CEO and Founder, Eric Gregg. “These service leaders have demonstrated their capacity to be agile, to be precise and to prioritize the client and talent

experience above all else. It is my honor to celebrate and showcase the 2021 Best of Staffing winners alongside feedback from their actual clients and placed talent on ClearlyRated.com.”

Express is committed to the vision of helping as many people as possible find good jobs by helping as many clients as possible find good people. With its international headquarters based in Oklahoma City, Oklahoma, Express has more than 830 franchises in the U.S., Canada, South Africa, Australia and New Zealand.

###

If you would like to arrange for an interview with Bill Stoller to discuss this topic, please contact Sheena Karami-Hollander, Director of Corporate Communications and PR, at (405) 717-5966.

About Bill Stoller

William H. "Bill" Stoller is chairman and chief executive officer of Express Employment Professionals. Headquartered in Oklahoma City, Oklahoma, the international staffing company has more than 830 franchises in the U.S., Canada, South Africa, Australia and New Zealand. Since inception, Express has put more than 8 million people to work worldwide.

About Express Employment Professionals

At Express Employment Professionals, we're in the business of people. From job seekers to client companies, Express helps people thrive and businesses grow. Our international network of franchises offers localized staffing solutions to the communities they serve across the U.S., Canada, South Africa, Australia and New Zealand, employing 552,000 people globally in 2019. For more information, visit www.ExpressPros.com.