



*For Immediate Release*

## **Express Employment Professionals Honored with ClearlyRated's 2022 Service Excellence Awards**

**OKLAHOMA CITY, Feb. 15, 2022** – Express Employment Professionals has once again been recognized for its commitment to providing exemplary staffing services with the receipt of ClearlyRated's Best of Staffing® Client and Talent Awards.

Express also achieved the Best of Staffing Talent Diamond Award for providing superior service to candidates for at least five consecutive years.

In partnership with presenting sponsor CareerBuilder and gold sponsors Indeed and Talent.com, [ClearlyRated's Best of Staffing® Award](#) winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients and candidates.

On average, clients of winning agencies are two times more likely to be completely satisfied and candidates who have been placed by winning agencies are twice as likely to be completely satisfied with the services provided compared to those working with non-winning agencies.

“Express is proud to stand out from the competition as a top employer for both job seekers and businesses,” Express Employment International CEO Bill Stoller said. “We strive to provide the highest quality service on every level as we aim for putting a million people to work annually.”

Express received satisfaction scores of 9 or 10 out of 10 from 66% of their clients, significantly higher than the industry's average of 41%. More than 68% of placed job candidates also gave Express a satisfaction score of 9 or 10 out of 10 compared to the industry average of 40%.

“Winners of the 2022 Best of Staffing award have demonstrated their commitment to delivering exceptional service, even as Covid-19 has forced them to reimagine and rebuild their approach to business,” said ClearlyRated's CEO and Founder, Eric Gregg. “These service leaders have kept the client, talent and employee experience at the heart of their business strategy, and it's my honor to celebrate and showcase the 2022 Best of Staffing winners alongside feedback from their actual clients on ClearlyRated.com!”

Express is committed to the vision of helping as many people as possible find good jobs by helping as many clients as possible find good people. With its international headquarters based in Oklahoma City, Oklahoma, Express has more than 850 franchises in the U.S., Canada, South Africa, Australia and New Zealand

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If you would like to arrange for an interview with Bill Stoller to discuss this topic, please contact Sheena Hollander, Director of Corporate Communications and PR, at (405) 717-5966.

#### **About Bill Stoller**

William H. "Bill" Stoller is chairman and chief executive officer of Express Employment International. Founded in Oklahoma City, Oklahoma, the international staffing franchisor supports the Express Employment Professionals franchise and related brands. The Express franchise brand is an industry-leading, international staffing company with franchise locations in the U.S., Canada, South Africa, Australia and New Zealand.

#### **About Express Employment Professionals**

At Express Employment Professionals, we're in the business of people. From job seekers to client companies, Express helps people thrive and businesses grow. Our international network of franchises offers localized staffing solutions to the communities they serve across the U.S., Canada, South Africa, Australia and New Zealand, employing 586,000 people globally in 2021 and 10 million since its inception. For more information, visit [ExpressPros.com](https://ExpressPros.com).

#### **About ClearlyRated**

Rooted in satisfaction research for professional service firms, [ClearlyRated](https://ClearlyRated.com) utilizes a Net Promoter® Score survey program to help professional service firms measure their service experience, build online reputation and differentiate on service quality. Learn more at [ClearlyRated.com/Solutions](https://ClearlyRated.com/Solutions).

#### **About Best of Staffing**

[ClearlyRated's Best of Staffing® Award](https://ClearlyRated.com) is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients, placed talent and internal employees. Award winners are showcased by city and area of expertise on [ClearlyRated.com](https://ClearlyRated.com)—an online business directory that helps buyers of professional services find service leaders and vet prospective firms with the help of validated client ratings and testimonials.