NAVIGATING CHANGE IN THE MODERN WORKPLACE

CHANGE IS INEVITABLE AND YOU NEED TO BE READY FOR IT.

Change can represent a variety of things to a company, including growth, mergers, buyouts, and right-sizing. It’s not always clear how to navigate change, but when done right, everyone benefits. In his webinar, Monte Farrar of Express Employment Professionals discusses how to manage change in the modern workplace.

KEY TAKEAWAYS:

- **Communication strategies and generational issues**
  Navigating change effectively depends on clear communication. Knowing exactly what to say and how to say it may be the difference between helping or hindering the process. With five generations in the workplace, this has never been more difficult.

- **Bringing in the right staff at the right time**
  Timeliness of building and assimilating team members can make a crucial difference in effectively implementing change initiatives. Hire for cultural fit, as well as skills and experience.

- **Every employee plays a role—we are in this together**
  Every employee is unique and brings their own individual set of knowledge and abilities to the table. Diverse skills enhance creativity and problem solving as you work through workplace transition.

- **Overcoming conflict and resistance**
  Getting everyone to buy-in to the new norm can be a tall order. Conflict is sure to be felt, but not all conflict is bad. However, extreme resistance must be timely addressed to achieve successful change.

- **The importance of trust**
  All positive relationships are built on trust, so leadership must exhibit the integrity of the change they wish others to support. Trust and truth go together.

ABOUT MONTE FARRAR

Monte Farrar, MBA, SPHR-SCP, SPHR, PHRca, is the Director of Human Resources Training at Express Employment Professionals and has more than 26 years of human resource experience. Farrar enjoys helping business owners solve problems. Learn more about Monte at ExpressPros.com/Speakers.

The webinar can be viewed on-demand at ExpressPros.com/WebinarArchive.