



Express Employment Professionals commissions an ongoing Job Insights survey to track employment and hiring trends across a wide range of industries.

To provide accurate and timely employment forecasts for business leaders,

The research was conducted online within Canada by The Harris Poll on behalf of Express Employment Professionals among 504 Canadian hiring decision-makers (defined as adults ages 18+ in Canada who are employed full-time or self-employed, work at companies with more than one employee, and have full/significant involvement in hiring decisions at their company). The survey was conducted May 16–June 3, 2024. Data are weighted where necessary by company size to bring them in line with their actual proportions in the population.

Previous waves of data collection were conducted from October 31 to November 10, 2023 (n=504), June 8 to 22, 2023 (n=507), December 1 to 15, 2022 (n=506), May 3 to 23, 2022 (n=504), November 10 to December 2, 2021 (n=510), March 23 to April 12, 2021 (n=505), November 16 to December 7, 2020 (n=506), and April 21 to May 6, 2020 (n=501). The sample for the baseline survey in the first half of 2020 also included those who had been laid off, furloughed, or given a zero-hour schedule in the previous 60 days but worked full-time or were self-employed full-time prior and met all other qualification criteria.

Respondents for this survey were selected from among those who have agreed to participate in our surveys. The sampling precision of Harris online polls is measured by using a Bayesian credible interval. For this study, the sample data is accurate to within \pm 5.1 percentage points using a 95% confidence level. This credible interval will be wider among subsets of the surveyed population of interest.



Bracing for Challenges Amidst Optimism

Most Canadian hiring decision-makers (74%) feel positively about hiring over the next year with feelings of optimism (38%), confidence (33%), and hopefulness (32%). Despite their optimism, nearly 9 in 10 hiring decision-makers (88%) anticipate challenges this year, including their pay not being competitive (17%). Companies may need to adjust wages company-wide to account for mandatory minimum wage increases.

Preparation for Minimum Wage Increases on the Horizon

Most hiring decision-makers (85%) agree minimum wage should increase to keep up with inflation rates—47% strongly agree. Around a third (32%) say their company would need to increase salaries/wages across the company (not just for minimum wage workers) if/when there is a mandated minimum wage increase.

Companies may account for mandatory minimum wage increases in a variety of ways, including:



more automation/ AI solutions



employees work





Outsourcing more work

2024 Hiring Outlook **Reasons for Not Hiring or**

Motives for Workforce Increases (Among those who plan to increase the number

of employees in the second half of 2024.)



Fill positions that are open

due to employee

turnover



in new areas



created positions

(Among those who plan to decrease the number of employees or not hiring in the second half of 2024.)

Decreasing Headcount

need to hire

the budget this year/ unable to afford to hire right now

Finding qualified candidates is a challenge 51% of hiring decision-makers expect to face this year, and 31% predict increased competition in the job market. Companies' interest in hiring full-time employees (75%)

Full-Time Employees Wanted

remains high (from 75% in the second half of 2023), but some may prioritize hiring part-time, temporary, or junior level employees. On par with previous years, 56% of companies plan to fill entry-level roles and 49% plan to hire for mid-level positions (from 55% entry-level and 46% mid-level in first half of 2023).









graduates in 2024—up from 23% in the second half of 2023.

29% of companies plan to hire vocational/career tech

There's good news for recent college graduates—47% of companies are looking to hire recent grads and 34% plan to hire college students.

Recent Grads in Demand

46% 46% **36**%



2020 Side Hustles on Company Time Employees may turn to side hustles to meet gaps left by uncompetitive pay and increases in cost of living and inflation

Second

Half of

First Half of 2021

2021

First Half

of 2022

Second 2022

First Half of 2023

Half of 2023

First Half

rates. Nearly half of companies (49%) do not have a code of conduct or policies prohibiting this. Companies that discover their employees working a side hustle during company time may take action, including around 3 in 10 asking the employee to only work their side hustle/side gig outside of company time (32%) or giving them a verbal warning (30%).

Decreased

Side Hustle/Side Gig on Company Time

Concerns with Employees Working a

51% of hiring decision-makers have

heard about or discovered employees at their company working a side hustle/

side gig during company time.



Lower

productivity

completing work **47%**

focus and

attention to

detail when

Lower engagement 38%

Misusing intellectual property 20%

data, and/ or client information 20%

Providing

outside

parties with

access to

software, company

> information 19%

Stealing or

misusing

confidential

Employing

unethical

employees

19%

None

"While hiring decision-makers remain optimistic about onboarding talent this year, companies are still facing a prolonged shortage of qualified workers. Now is the time to invest in resources to reskill workers instead of waiting for the perfect candidate," said Bill Stoller, Express Employment International CEO. "It's encouraging to see so many hiring decision-makers say employee training is a priority and intriguing to see the



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introduction of artificial intelligence as a teaching tool."



Bill Stoller CEO and Chairman of the Board Express Employment International



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